



Accessing and Navigating the SCPCN CHR Connect App

What is the CHR Connect?

CHR Connect is a patient-focused application that allows the following actions:

- A more seamless virtual visit with your provider
- Complete questionnaires right inside the application
- Send and receive messages from your provider and you may have the ability to reply (if enabled by the provider) and send attachments
- You can now self check-in for your appointments (Once you arrive at the clinic)
- Manage your dependents healthcare information (12 years of age and under)
- Manage your own demographic information

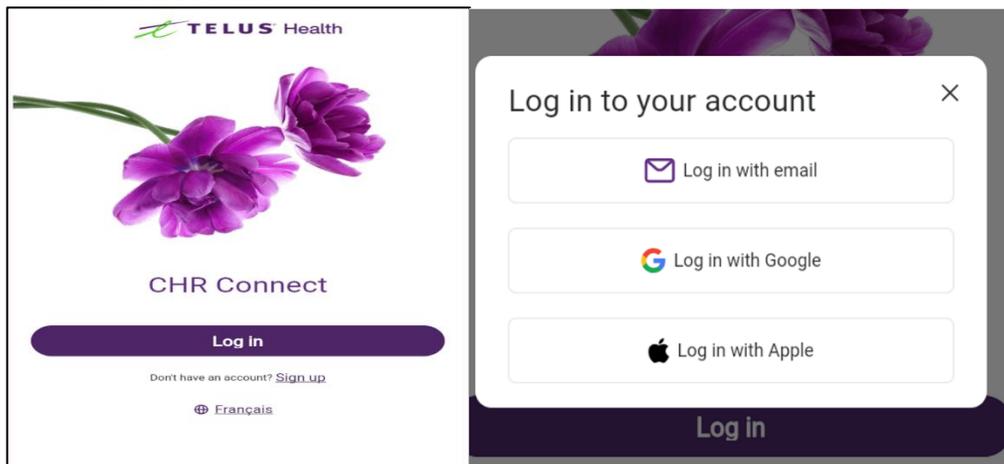
Accessing the app

Once you have downloaded the app via google play/apple app store, you can accept the invitation you have received to the CHR Connect via email. The email will contain an invite to join the clinic via the app.

Note: When registering for CHR Connect, we recommend using the **existing** email address on file or the email you have received the invitation to log in.

Logging into the CHR Connect for the First Time (after account is created)

Open the app or log in via the browser. It will prompt you to enter your log in credentials you created for CHR Connect.



Notes: If you've accessed TELUS CHR Connect before (even if it was for another clinic) log in using your previously set credentials. If you've forgotten your password, select **Forgot Password**. Once you've logged in, you can then add this clinic to your account and switch to the new clinic.



If you did not receive an invitation from SCPCN by email, you can search our clinic location by adding the clinic name.

Add clinic

Please select the clinic you want to connect to. You can search for your clinic's name using the search bar below.

South Ca

South Calgary Medical Clinic
1 location, Calgary

South Calgary Primary Care Network
1 location, Calgary

View

Tips:

- To confirm you've found the correct clinic, select location(s) under the clinic name to view the clinic details. All of the locations for that clinic appear with their addresses.
- You must search by the clinic name, you cannot search by location or phone number.

Once you have successfully logged into CHR Connect, you will be able to view the following items:



Click **Messages** to view old or new messages. Click on a specific message to view details.

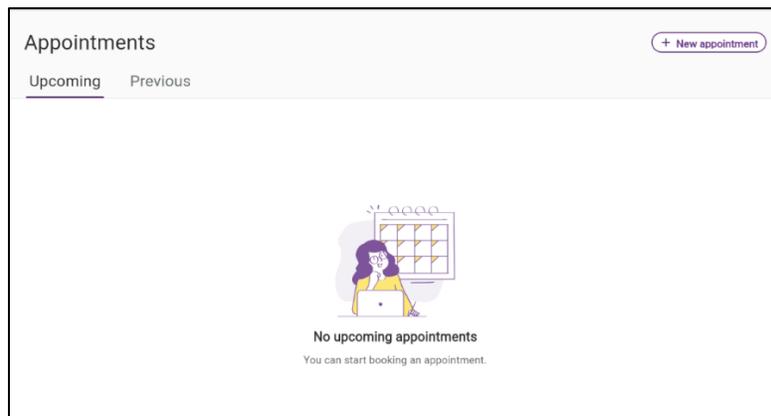
Messages

Inbox Archive

Search message

6	Annie Test	Form	please fill out this form	3:02 PM
6	Annie Test	Please se...	Please send the completed form	2:58 PM
6	Annie Test	GLAD onli...	Congratulations!	Apr 25
6	Annie Test	Testing	This is a test	Feb 23
6	Annie Test	Informati...	Dear , Thank you for taking the time to speak to me about ...	October 4th, 2023
6	Annie Test	;) Thank you!		June 28th, 2023
6	Annie Test	Form atta...	Please see the completed blood req for additional testing. ...	June 22nd, 2023
6	Annie Test	Prescripti...	Hi Annie, Your prescription from today's visit has been faxe...	June 21st, 2023

Click on appointments to view your upcoming and previous appointments.



Click **Profile** to view your demographic information or any dependents demographic information. To update information:

1. Click in the box that you would like to update.
2. Type updated information.
3. Click **Save**.

This will immediately update the information in your chart.

